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## Satisfaction Survey

Name: DAN WISE City, State JACKSON MO

Good Day! Please take a few minutes of your time to answer the following questions and make any comments you wish about the work Aire Solutions did for you. We have enclosed a stamped return envelope for your convenience. Thank You!

1. What kind of work did we do for you? New Heat / Air System, Crawlspace Encapsulation, Whole House Generator, Indoor Air Quality Upgrade, Solar Panels, Other \_\_\_\_\_
2. How satisfied are you with the job we did? Very satisfied
  - A. How did you hear about us? Didn't
  - B. Have you ever heard of us or seen our name anywhere else? NO
3. How was the experience you had with our office staff? Very good!
4. What are your thoughts on our consultant and solutions offered? I was well pleased
5. What did you think of our installation crew? GREAT
6. Was the cleanup satisfactory? yes
7. May we use you as a reference?  Y  N
8. May we post this survey on our webpage and/or Facebook?  Y  N
9. Besides Aire Solutions, from how many other companies did you get quotes? None
10. Overall what were the top one or two reasons you hired us instead of another company?  
I was wanting to replace the 20yr old unit so when the service tech came out to charge the unit we talked over my options and we replaced it
11. Comments: You asked above how I heard about you but I didn't. I wanted someone local, looked in the phone book and picked you. Wasn't familiar with Ameristar but the price was right so I decided to try it. At this point we are well satisfied with the product and the service we received