

### Satisfaction Survey

Name: William Sweather City, State CAPE GARDEN, MO.

Good Day! Please take a few minutes of your time to answer the following questions and make any comments you wish about the work Aire Solutions did for you. We have enclosed a stamped return envelope for your convenience. Thank You!

1. What kind of work did we do for you? New Heat / Air System, Crawlspace Encapsulation, Whole House Generator, Indoor Air Quality Upgrade, Solar Panels, Other \_\_\_\_\_
2. How satisfied are you with the job we did? VERY SATISFIED
  - A. How did you hear about us? TV ADS / YELLOW PAGES
  - B. Have you ever heard of us or seen our name anywhere else? NO
3. How was the experience you had with our office staff? VERY GOOD
4. What are your thoughts on our consultant and solutions offered? VERY GOOD
5. What did you think of our installation crew? GREAT / PROFESSIONAL
6. Was the cleanup satisfactory? YES
7. May we use you as a reference?  Y  N
8. May we post this survey on our webpage and/or Facebook?  Y  N
9. Besides Aire Solutions, from how many other companies did you get quotes? 1
10. Overall what were the top one or two reasons you hired us instead of another company?  
 TRANE PRODUCTS - VERY GOOD PRODUCTS!  
 TV ADS & "WORD OF MOUTH" AROUND TOWN
11. Comments:  
GREG BROWN - GOOD STRAIGHT "SHOOTER"  
ALL TECHS ACTED PROFESSIONAL AND LISTENED TO WHAT I HAD TO TELL THEM, OR WHAT THEY NEEDED TO KNOW. GOOD "CLEAN" INSTALL  
Thank you!