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### Satisfaction Survey

Name: Carlynn + Jo Ann Bowman City, State Berwick, Mo

Good Day! Please take a few minutes of your time to answer the following questions and make any comments you wish about the work Aire Solutions did for you. We have enclosed a stamped return envelope for your convenience. Thank You!

- 1. What kind of work did we do for you? New Heat / Air System, Crawlspace Encapsulation, Whole House Generator, Indoor Air Quality Upgrade, Solar Panels, Other \_\_\_\_\_
- 2. How satisfied are you with the job we did? Very Satisfied
  - A. How did you hear about us? HAVE AN ACCOUNT WITH YOU VIA TV
  - B. Have you ever heard of us or seen our name anywhere else? HOME + GARDEN SHOW IN CAPE
- 3. How was the experience you had with our office staff? Very Satisfied
- 4. What are your thoughts on our consultant and solutions offered? Very Impressive
- 5. What did you think of our installation crew? Very Satisfied
- 6. Was the cleanup satisfactory? yes
- 7. May we use you as a reference?  Y,  N
- 8. May we post this survey on our webpage and/or Facebook?  Y  N
- 9. Besides Aire Solutions, from how many other companies did you get quotes? NONE
- 10. Overall what were the top one or two reasons you hired us instead of another company?  
We were very satisfied with the work the technicians did on the maintenance agreement prior to buying the new system.
- 11. Comments: We were impressed with the team work of the guys who installed the new unit. Also with their knowledge of the equipment and installation skills. We would definitely recommend you and have in the past. We have been very impressed with Aire Solutions from day one.

Thank you for selecting us to serve you. At Aire Solutions, we attempt to give the most complete, prompt, and expert service possible. If you have any problems or questions, please do not hesitate to contact us.