

Satisfaction Survey

Name: Greg + Ashley Zolkowski City, State Doniphan, MO

Good Day! Please take a few minutes of your time to answer the following questions and make any comments you wish about the work Aire Solutions did for you. We have enclosed a stamped return envelope for your convenience. Thank You!

1. What kind of work did we do for you? New Heat / Air System, Crawlspace Encapsulation, Whole House Generator, Indoor Air Quality Upgrade, Solar Panels, Other _____
2. How satisfied are you with the job we did? very satisfied
 - A. How did you hear about us? Google (we are new to the area)
 - B. Have you ever heard of us or seen our name anywhere else? _____
3. How was the experience you had with our office staff? great - everyone very nice
4. What are your thoughts on our consultant and solutions offered? everyone ~~seem~~ was very knowledgeable
5. What did you think of our installation crew? they were great and informative
6. Was the cleanup satisfactory? yes
7. May we use you as a reference? Y N
8. May we post this survey on our webpage and/or Facebook? Y N
9. Besides Aire Solutions, from how many other companies did you get quotes? none
10. Overall what were the top one or two reasons you hired us instead of another company?
① all the people we talked to were very nice and knowledgeable ② the customer service satisfaction that I saw online helped me feel confident that I could trust your company.

11. Comments: _____

Thank you!

We will continue to use you for all our heating and cooling needs!

Thank you for selecting us to serve you. At Aire Solutions, we attempt to give the most complete, prompt, and expert service possible. If you have any problems or questions, please do not hesitate to contact us.