

## Satisfaction Survey

Name: Kathy Quell City, State Grandin, MO

Good Day! Please take a few minutes of your time to answer the following questions and make any comments you wish about the work Aire Solutions did for you. We have enclosed a stamped return envelope for your convenience. Thank You!

1. What kind of work did we do for you? New Heat / Air System, Crawlspace Encapsulation, Whole House Generator, Indoor Air Quality Upgrade, Solar Panels, Other \_\_\_\_\_
2. How satisfied are you with the job we did? Very
  - A. How did you hear about us? Generac product
  - B. Have you ever heard of us or seen our name anywhere else? TV ads
3. How was the experience you had with our office staff? very well
4. What are your thoughts on our consultant and solutions offered? very good
5. What did you think of our installation crew? very good & professional
6. Was the cleanup satisfactory? Yes
7. May we use you as a reference?  Y  N
8. May we post this survey on our webpage and/or Facebook?  Y  N
9. Besides Aire Solutions, from how many other companies did you get quotes? 0
10. Overall what were the top one or two reasons you hired us instead of another company?  
Product reputation & price
11. Comments: Sorry for the delay in completing this survey. After the death of my husband - I was away visiting family on & off for 4 mos. I am just now cleaning out cupboards & came across this. I would like to know if the internet connection ever got to working??

Thank you for selecting us to serve you. At Aire Solutions, we attempt to give the most complete, prompt, and expert service possible. If you have any problems or questions, please do not hesitate to contact us.

Please list the name, town & phone of someone you know that might be in need of our services: \_\_\_\_\_