

## Satisfaction Survey

Name: TERRY LAWRENCE City, State HARVELL MO

Good Day! Please take a few minutes of your time to answer the following questions and make any comments you wish about the work Aire Solutions did for you. We have enclosed a stamped return envelope for your convenience. Thank You!

1. What kind of work did we do for you? New Heat / Air System, Crawlspace Encapsulation, Whole House Generator, Indoor Air Quality Upgrade, Solar Panels, Other \_\_\_\_\_
2. How satisfied are you with the job we did? So far everything is awesome!
  - A. How did you hear about us? Matt Romine, goes to church with me.
  - B. Have you ever heard of us or seen our name anywhere else? yes
3. How was the experience you had with our office staff? Everyone was very professional
4. What are your thoughts on our consultant and solutions offered? Frank was very knowledgeable
5. What did you think of our installation crew? Both guys were great. The lead guy was
6. Was the cleanup satisfactory? Yes, great
7. May we use you as a reference? ☒ Y ☐ N
8. May we post this survey on our webpage and/or Facebook? ☒ Y ☐ N
9. Besides Aire Solutions, from how many other companies did you get quotes? 1
10. Overall what were the top one or two reasons you hired us instead of another company?  
Each time I called the people who answered were kind and professional. You all gave me a better deal than the
11. Comments: other guy -  
5. Very professional, very conciliatory, and kind, he really seemed to know his job. Frank was amazing very down to earth, was very easy to talk to and made the whole process easy!

Thank you for selecting us to serve you. At Aire Solutions, we attempt to give the most complete, prompt, and expert service possible. If you have any problems or questions, please do not hesitate to contact us.

Please list the name, town & phone of someone you know that might be in need of our services: \_\_\_\_\_