

## Satisfaction Survey

Name: MATT & NINA STEWARD City, State POPLAR BLUFF, MO

Good Day! Please take a few minutes of your time to answer the following questions and make any comments you wish about the work Aire Solutions did for you. We have enclosed a stamped return envelope for your convenience. Thank You!

1. What kind of work did we do for you? New Heat / Air System, Crawlspace Encapsulation, Whole House Generator, Indoor Air Quality Upgrade, Solar Panels, Other \_\_\_\_\_
2. How satisfied are you with the job we did? Satisfied thus far
  - A. How did you hear about us? Current customer
  - B. Have you ever heard of us or seen our name anywhere else? yes
3. How was the experience you had with our office staff? Very good
4. What are your thoughts on our consultant and solutions offered? very knowledgeable
5. What did you think of our installation crew? very professional
6. Was the cleanup satisfactory? yes
7. May we use you as a reference? ☒ Y ☐ N - Matt - Not Nina
8. May we post this survey on our webpage and/or Facebook? ☒ Y ☐ N
9. Besides Aire Solutions, from how many other companies did you get quotes? 0
10. Overall what were the top one or two reasons you hired us instead of another company?  
Current HVAC customer  
Satisfied with HVAC service
11. Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Thank you for selecting us to serve you. At Aire Solutions, we attempt to give the most complete, prompt, and expert service possible. If you have any problems or questions, please do not hesitate to contact us.

Please list the name, town & phone of someone you know that might be in need of our services: \_\_\_\_\_