

## Satisfaction Survey

Name: SAM NAUSER City, State POPLAR BLUFF, MO

Good Day! Please take a few minutes of your time to answer the following questions and make any comments you wish about the work Aire Solutions did for you. We have enclosed a stamped return envelope for your convenience. Thank You!

1. What kind of work did we do for you? New Heat / Air System, Crawlspace Encapsulation, Whole House Generator, Indoor Air Quality Upgrade, Solar Panels, Other \_\_\_\_\_
2. How satisfied are you with the job we did? 10/10
  - A. How did you hear about us? From Google
  - B. Have you ever heard of us or seen our name anywhere else? Seen your trucks around town
3. How was the experience you had with our office staff? 10/10
4. What are your thoughts on our consultant and solutions offered? Gave several options for budget
5. What did you think of our installation crew? Clean, quick, knowledgeable and kind
6. Was the cleanup satisfactory? Yes.
7. May we use you as a reference? ☒ Y ☐ N
8. May we post this survey on our webpage and/or Facebook? ☒ Y ☐ N
9. Besides Aire Solutions, from how many other companies did you get quotes? None.
10. Overall what were the top one or two reasons you hired us instead of another company?  
When our AC went out, Aire Solutions was the only service after 3 other calls willing to prioritize us. Nathan fixed us up until we could get the new unit installed.
11. Comments: Everyone at Aire Solutions was so helpful and willing to answer all of our questions. I would recommend you to anyone.

Thank you for selecting us to serve you. At Aire Solutions, we attempt to give the most complete, prompt, and expert service possible. If you have any problems or questions, please do not hesitate to contact us.

Please list the name, town & phone of someone you know that might be in need of our services: \_\_\_\_\_