

Satisfaction Survey

Name: LAURIE COFFIN City, State MALDEN MO

Good Day! Please take a few minutes of your time to answer the following questions and make any comments you wish about the work Aire Solutions did for you. We have enclosed a stamped return envelope for your convenience. Thank You!

1. What kind of work did we do for you? New Heat / Air System, Crawlspace Encapsulation,
Whole House Generator, Indoor Air Quality Upgrade, Solar Panels, Other _____
2. How satisfied are you with the job we did? very
 - A. How did you hear about us? used you for repair of older unit
 - B. Have you ever heard of us or seen our name anywhere else? not sure (neighbor)
3. How was the experience you had with our office staff? great
4. What are your thoughts on our consultant and solutions offered? not sure I had thought about it
5. What did you think of our installation crew? great
6. Was the cleanup satisfactory? yes
7. May we use you as a reference? ☒ Y ☐ N
8. May we post this survey on our webpage and/or Facebook? ☒ Y ☐ N
9. Besides Aire Solutions, from how many other companies did you get quotes? none
10. Overall what were the top one or two reasons you hired us instead of another company?
urgency no air conditioning hottest time of year
11. Comments: _____

Thank you for selecting us to serve you. At Aire Solutions, we attempt to give the most complete, prompt, and expert service possible. If you have any problems or questions, please do not hesitate to contact us.

Please list the name, town & phone of someone you know that might be in need of our services: _____